



JENNER

IMS Policy

Within this Policy we are committed to operating our Company under the disciplines and control of an Integrated Management System (IMS), conforming to the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, planned and developed jointly with our other management functions.

We are dedicated to the IMS that will ensure that our products and services fully meet the requirements of our customers at all times and assist in the prevention of accidents, incidents, ill-health, pollution and any other damage to the environment. Commitment to the implementation of supporting managerial and business operational systems is essential to realising these goals.

The IMS is based on 3 fundamental principles:

- Ensuring that we fully identify and conform to the needs of our customers.
- Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
- Everyone understanding how to do their job and doing it right first time.

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements and making sure that the correct procedures are followed to meet those requirements, in compliance with all relevant environmental and health and safety legislation and UK law.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review. The IMS policy principles and objectives will be communicated and made available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

We are all committed to operating continuously to this standard and we will maintain the necessary third party accreditations consistent with our customer requirements.

We will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our customers. We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

Signed

Martin Sandall
Managing Director

January 2023